A Prayer for All Those Who Answer the Phone

Often the first point of contact for those who need help or someone to talk to, is the parish administrative assistant or receptionist. Because of the importance of this role, it is essential that we pause during our day to recognize that we are Christ to the stranger, the poor, the lonely, the outcast and the difficult. Taking a few moments to pray before we answer the phone helps us to ground ourselves in the words of Christ “I was hungry and you gave me something to eat, I was thirsty and you gave me something to drink, I was a stranger and you invited me in” (Matthew 25:35). For anyone that may answer the phone at the parish it is recommended that this prayer be placed by the phone as a reminder to welcome Christ into our work day.

Heavenly Father,

Today there will be many people who will call our parish looking for help, support, guidance and love. Give me your words Lord, so that I might be your voice to those who need to hear your voice today. Direct my thoughts and guide my actions so that I may be your hands, feet and voice to all those who need you today.

As I answer the phone, I ask the Holy Spirit to give me the words to be Christ.

During this conversation, help me to remember how Your Son welcomed the poor, the lonely, the stranger, the outcast and the difficult.

After my conversations Lord, I give thanks to you for helping me through the day. Fill me with the Holy Spirit and the desire to do your will.

We ask this in Jesus name. Amen.